

# A Practical Guide on How to Maintain a Claim File

## Location

Webinar

## Date & Time

Start Date: 09/20/2023  
 Start Time: 11:30 a.m. ET  
 End Time: 12:30 p.m. ET

Alicia G. Curran and Chad A. Pasternack will present a Cozen O'Connor webinar titled "A Practical Guide on How to Maintain a Claim File." This webinar will discuss key considerations and best practices for maintaining an insurance claim file. The presenters will aim to promote the prompt and fair resolution of claims and avoiding insurer bad faith.'

### The presenters will discuss:

- Who might read a claim file and why?
- What is bad faith?
- The initial investigation
- Claim correspondence
- Obtaining additional information
- Responding to settlement demands
- Basic good faith principles

CE is approved in GA, TX, FL, NC, DE, OR, WA, and OK.

CLE is approved in PA, NY, TX, IL, NV, and CA.

CE/CLE information will be collected when you join the webinar.

## ATTORNEYS



Alicia G. Curran

Member

✉ [acurran@cozen.com](mailto:acurran@cozen.com)

📞 (214) 462-3021

## RELATED PRACTICES

Bad Faith  
 Insurance Coverage

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